

Person Completing:	Adam Howell	Role/Title: Logistics Team Leader/H		eam Leader/H&S Officer	Date:	02/02/2023
Review required on or before:	02/02/2024	Director Responsible:		Andrew Thomas		
Task/Hazard/Practice being Risk Assessed:		Mezzanine				

#### 1. Consequence Impact Assessment

#### 1) Measure Consequence

Choose one of the descriptors below, consider each domain and section and judge what the most realistic scenario would be if the event occurred, The most serious consequence identified determines the score.

Score	1	2	3	4	5
Domain	Insignificant	Minor	Moderate	Major	Catastrophic
Patient Experience	Unsatisfactory patient experience and directly related to patient care.	Unsatisfactory patient experience readily resolvable.	Mismanagement of patient care	Serious Mismanagement of patient care	Totally unsatisfactory patient outcome or experience
Injury	No apparent injury. Minor injury not requiring first aid	Minor injury. First aid treatment e.g. laceration/sprain, anxiety with < 3 days off work	Medical treatment required. Temporary incapacity, injury or harm, e.g. short term monitoring Injury requiring > 3 days sickness RIDDOR/Agency reportable	Permanent injury or harm. Injury requiring major clinical intervention long term incapacity/disability Long term staff sickness > 4 weeks	Death or major permanent incapacity
Complaints/ Claims	Locally resolved complaint (informal)	Formal complaint possible. Justified complaint peripheral to clinical care	Formal complaint likely - regarding delivery of care. Litigation possible	Serious complaint anticipated with multiple issues. Litigation expected Multiple justified complaints	Multiple claims or single major claim expected
Adverse Publicity/ Reputation	Not expected	Local media - interest possible but short term	Local media - potential for long term adverse publicity	Probable national media interest (short term). Public confidence undermined.	National media interest >3days. Public confidence undermined. Extreme adverse publicity for Trust
Service/ Business Interruption	Interruption which does not impact on delivery of service	Short term disruption <1hr - minimal impact on delivery of service.	Non permanent loss of ability to provide service >1hr < TBA Some disruption to delivery of service	Sustained loss of service >TBA, with major impact. Major contingency plans invoked	Permanent loss of core service or facility. Disruption to service leading to significant 'knock on' effect across health economy



Finance	Small loss	Loss >0.1% of Trust budget	Loss >0.25% of Trust budget	Loss >0.5% of Trust budget	Loss >1% of Trust budget
Inspection/ Audit	Small number of recommendations which focus on minor improvement/non compliance issues - can be addressed by a department	Minor recommendations made which can be addressed by low level of management action	Challenging recommendations made but can be addressed with appropriate action plan. Potential for minor negative impact on Performance Ratings	Enforcement action expected. Critical report. Significant negative impact on performance ratings	Prosecution expected. Severely critical report Will lead to rating of 'Weak' in Quality or Use of Resources
Staffing	Short term low staffing level ( <= 1 day) where there is no actual disruption to service delivery)	Ongoing low staffing level resulting in minor disruption to service/delivery of care	Ongoing problems with level of staffing leading to delay/moderate disruption to service delivery/patient care. Minor errors resulting	Serious ongoing problems with staffing levels leading to serious disruption in service delivery, Serious errors resulting	Non delivery of service due to lack of staff. Non delivery of key or service objectives due to lack or loss of key staff.
Objectives/ Projects	Insignificant cost increase/schedule slippage. Barely noticeable reduction in scope or quality	> 5% over budget, schedule slippage. Minor reduction in quality/scope	10% over budget, schedule slippage, reduction in scope/quality. Moderate business interruption	10-25% over budget, schedule slippage. Doesn't meet secondary objectives. Major business interruption	>25% over budge. Schedule slippage. Doesn't meet primary objectives. Reputation of the Trust severely damaged



### 2. Qualitative Measure of Likelihood Assessment

Score	Descriptor	Description	
1	Rare	Not expected to happen again	
2	Unlikely	May happen but in exceptional or unusual circumstances	
3	Possible	The event may re-occur occasionally	
4	Likely The event will probably re-occur		
5	Certain The event is likely to re-occur on many occasions		

### 3. Likelihood v Consequence Total Risk Rating

	Likelihood score						
Impact score	1 Rare	2 Unlikely	3 Possible	4 Likely	5 Almost certain		
5 Catastrophic	5	10	15	20	25		
4 Major	4	8	12	16	20		
3 Moderate	3	6	9	12	15		
2 Minor	2	4	6	8	10		
1 Negligible	1	2	3	4	5		

#### 4. Action to Be Taken

	LOW 1-6	MED 8-12	HIGH 15-25
Preventative Measures to be Taken or Planned	Manage by routine procedure. Implement any action that will eliminate the risk of the incident /risk occurring	Senior Management action needed. The responsible Director must be aware and Lead Manager must devise and implement an action plan to control, reduce or eliminate the risk. Risk must be inputted onto the Corporate Risk Register.	Immediate action required. The Risk Managers and Executive Management Team must be made aware and are responsible for ensuring an investigation and action plan is commenced immediately to reduce, control or eliminate the risk. The risk must be entered onto the Corporate Risk Register

#### 5. Risks Identified



Nature of Risk Identified	Likelihood Score	Potential Impact	Impact Score	Total Risk Rating	Existing Measures in Place	Action to Take	Owner of Action	Completion by	Complete Y/N Date
Slips, trips and falls	1	Injuries from slips, trips and falls include potential for back injuries, minor fractures to limbs, bruising and wounds and could potentially lead to a RIDDOR report.  Slip down the stairs	3	3	Uniform policy- appropriate footwear. Clutter removed from floor. Suitable Lighting Tape over trip hazards. Stairs have edges painted to clearly visible.				
Fall from height- Balcony	1	Potential for catastrophic injury from fall >2m. Risk of injury to personnel below.	5	5	Floor markings and staff aware not to use ladders outside of these markings. Balcony railings Only light, easily moveable and liftable items to be placed on top shelves. Lighting Staff to have an understanding on Working at Height Procedures prior to using step ladders. 2-person operation when step ladders in use.				
Manual handling	2	Risk of injury to back from handling large deliveries or moving heavy equipment over a long distance. Storage area up a flight of stairs. Storage at height.	2	4	Manual handling training to appropriate staff. Staff aware to only handle manageable loads and ask for assistance if required				
Staircase	2	Risk of injury from falls on stairs which could cause injuries to staff.	2	4	Uniform policy- Appropriate footwear. Stairs edges painted to make the easily identifiable.	Staff to use the main stairs where possible. Staff to be made aware of this and the back stairs only used by Admin Staff.	All staff	Complete	
Objects falling off balcony	1	Staff/visitors could suffer injuries from falling objects	4	4	Balcony rails  No storage next to edge of balcony.				



Signature of completing manager	Date	Designation
A Howell	02/02/2023	Logistics Team Leader / Health and Safety Officer
Signature of Responsible Director		
A. S.	02/02/2023	CEO/Consultant Paramedic
Due for Review	02/02/2024	